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setupapi "Add Service: Failed to get configuration of service"   Thread Tools ⌄ Display Modes ⌄

Stephan Wolf
Guest
Posts: **n/a**

09-09-2003

We are sporadically seeing the following error on XP in "setupapi.log" while installing a virtual adapter of our NDIS intermediate driver:

#-035 Processing service Add/Delete section [MyMini.ndi.Services].
@ 11:26:18.668 #E280 Add Service: Failed to get configuration of service "MyMiniport". Error 2: The system cannot find the file specified.
@ 11:26:18.698 #E033 Error 2: The system cannot find the file specified.
@ 11:26:18.758 #E275 Error while installing services. Error 2: The system cannot find the file specified.

Any hints as to why this happens?

Thanks, Stephan

Quote

Ralf Buschmann
Guest
Posts: **n/a**

09-09-2003

On 9 Sep 2003 03:52:33 -0700, (Stephan Wolf) wrote:

>#-035 Processing service Add/Delete section [MyMini.ndi.Services].
>@ 11:26:18.668 #E280 Add Service: Failed to get configuration of
>service "MyMiniport". Error 2: The system cannot find the file
>specified.

I have seen this kind of error when you uninstall the existing driver, then in an attempt to "clean things up", manually or programmatically delete the driver's service key in HKLM\System\CurrentControlSet\Services and immediately try to install the driver again (without reboot).

Don't do this (if you do 🙂. If you have a custom installer/uninstaller program and want to "clean up" properly, don't delete service registry keys using the Registry APIs but use the SC manager APIs (OpenService, DeleteService) to get rid of them. This solved it for me.

My interpretation of this error message was that the SetupAPI asks the SC manager for the service's current status (if any). Since the service key has been deleted "behind SC manager's back", the SC manager in-memory database is not updated so it thinks the service still exists and tries to open the service registry key. This then fails with ERROR_FILE_NOT_FOUND (there is no ERROR_KEY_NOT_FOUND 🙂.

Hope this helps.

Ralf.

Quote

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